

In late 2000, Susan E. Griffin, founder and CEO, identified a need in the local health care system. Nearing 20 years of business experience, Where The Heart Is is offering affordable, non-medical, in-home care. As more and more seniors want to stay in their homes, the need for in-home care has skyrocketed. The current caregivers are family; sons, daughters and grandchildren.

Where The Heart Is can help. Understanding that quality care is important to families seeking personal and custodial services for their loved ones, Where The Heart Is has implemented a strict quality care program.

Susan E. Griffin has developed an extensive amount of experience in home health care and emergency medical service. Through her personal knowledge, she has set up comprehensive screening and training for all of our caregivers. She states, "what we have done is set up a system where we can give each client personalized service". We will meet with each client and their family to prepare a specific care plan, based on the wants and needs of the individual.



Where The Heart Is

34 Waterbury Rd, Suite 1 Prospect, CT 06712 203-527-7080

HCA# 0000115

Day	Hours
Monday	8:30 am - 4:00 pm
Tuesday	8:30 am - 4:00 pm
Wednesday	8:30 am - 4:00 pm
Thursday	8:30 am - 4:00 pm
Friday	8:30 am - 4:00 pm
Saturday & Sunday	Closed with on call support services.



Non-Medical In-Home Care Service Caring People Caring for People

Susan E. Griffin, Founder & CEO







Where The Heart Is will provide coverage a few hours a week or more for as long as you need us.

- In-Home Homemaker/ Companion Care
- Run Errands
- Grocery shopping
- Meal Preparation
- Light Housekeeping
- Laundry
- Daily Wellness Home Check



Responsible and respectful care and companionship.

All of our caregivers are insured and bonded.

All caregivers are selected because they enjoy helping people and they genuinely care.



Protect your loved ones.
Emergency Response Systems connects your loved ones to help with just the push of a button.

- 24 hours a day, 7 days a week monitoring.
- Emergency response for police, EMS and fire.
- Notify family or friends of emergency or non-emergency requests.

Peace of mind for you and your loved ones.



Also available: Automatic Medication Dispensers Programmable alarms dispensing medication up to 4 times per day.